

CONTRA COSTA COUNTY TENANT & LANDLORD RESOURCES

EVICCTIONS, RENTAL ASSISTANCE & MEDIATION

For Tenants

You don't have to move out just because you have received eviction paperwork, but you have to take steps to protect yourself. Once you receive the "Complaint," you have 5 business days to file an "Answer" or else you can lose. Even if you miss the deadline or aren't sure what it is, you should still try to file an Answer as soon as possible. You can get an Answer form at the Courthouse or on the Court website: <http://www.cc-courts.org/ud/ud.aspx>

For Landlords

If your tenant did not pay rent during Covid, you may be required to apply for rent money from the State before filing an eviction case. You may be able to get 100% of the unpaid rent this way. You might even be able to get rent paid for future months.

.....

STEP 1: Learn About Your Rights and Find Help

You may be able to get Free Legal Services to help you understand your rights and protections under the law. Please reach out for help right away. (Call to see if you qualify.)

The groups below are here to help: contact them right away.

Eviction Defense Center

(Richmond and West Contra Costa)

www.evictiondefensecenteroakland.org

Telephone 510.452.4541
Hours.....M, T, Th: 9:00am-12:00pm
& 2:00pm-5:00pm
.....W, F: 9:00am - 12:00pm
& 2:00pm - 4:00pm

Centro Legal de la Raza

www.centrolegal.org

cctr@centrolegal.org

Telephone.....510.437.1554

Hourscontact by email or leave voicemail

Bay Area Legal Aid

www.baylegal.org

Telephone.....800.551.5554

HoursM and Th - 9:30am -3:00pm

.....T and W- 9:30am - 1:00pm

Contra Costa Senior Legal Services

(for individuals aged 60 and over)

www.ccsls.org

Telephone.....925.609.7900

Hours.....M-F 9:00am - 12:00pm

& 1:00am - 4:00pm

ECHO Housing

(counseling services for landlords and tenants)

www.echofairhousing.org

Telephone 510.581.9380

Contra Costa Superior Court Self-Help Center

www.courts.ca.gov/selfhelp-eviction.htm

selfhelpcivil@contracosta.courts.ca.gov

Telephone.....925.608.2128

Hoursvoicemail and email only

Tenants Together

(general information about tenants rights)

www.tenants-together.org

Telephone.....1.833.430.2122

HoursM-F 7:00am - 7:00pm

Contra Costa County Bar Association

(referrals to lawyers for hire for landlords or tenants)

www.cccbba.org

Telephone.....925.825.5700

HoursM-F 9:00am – 4:00pm

STEP 2: Access Financial Help!

If a tenant is behind or struggling to pay rent, there is rental assistance that could help. If the tenant's situation is related to COVID 19, the landlord may be able to get 100% of the rent paid by the state!

California Dept. of Housing and Community Development

(statewide, for both landlords and tenants)

www.housing.ca.gov

Telephone.....833.430.2122

Able Community Foundation

(West Contra Costa)

ablecommunitydf@gmail.com

Telephone.....510.274.0958

The Latina Center

(Se habla español, West Contra Costa)

www.thelatinacenter.org

Telephone.....510.233.8595

AAPI Coalition

(Countywide)

Telephone 510.630.6852 or 510.260.0602

Monument Impact

(Central / East County)

www.monumentimpact.org/en/home

Telephone.....925.954.4488

LISC Partner Network Hotline

(Countywide, can connect callers to many organizations helping with applications)

Telephone.....833.687.0967

STEP 3: Mediation by Phone or Zoom

If you are unable to agree to apply for rental money from the State, you will be scheduled for mediation by phone or Zoom. A neutral party works with the tenant and landlord in the short time before the trial, to help both sides reach their own agreement and avoid having to go to court. There is no charge. To schedule this yourself, use the contact information below.

Access To Justice – Court Mediation Programs

Free mediation in all cases

renthelpmediation@gmail.com

Telephone.....925.307.9520

Please Note: If you need an interpreter or sign language, you can request one here: <https://www.cc-courts.org/general/interpreter.aspx>