Cellphone Forensics: Applications in Discovery and Investigations



Stay tuned – the webinar will begin shortly

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**Cellphone Forensics:** Applications in Discovery and Investigations

Thomas Plunkett, EnCE, CISSP Managing Director Digital Forensics & E-Discovery





TPlunkett@ArcherHall.com 855.839.9084

### **About the Speaker**

### **Tom Plunkett**

- MS Information Systems, 2002
- Certified Information Systems Security Professional (CISSP), 2007
- EnCase Certified Forensic Examiner (EnCE), 2008
- Adjunct Professor, MS Cyber Security Leadership, University of San Diego
- Former Information Security Officer, County of Riverside, CA
- Former Cyber Counterintelligence Officer, Los Alamos National Lab
- Former CH46-E Helicopter Crewchief, USMC





# Digital Forensics & eDiscovery experts serving attorneys in all 50 states

- Cellphones
- Computers & Tablets
- External Hard Drives
- Smart Devices
- Emails & SMS
- Social Media Accounts
- Cloud Data
- Electronic Medical Records















Most cases with Digital Evidence involve Cellphone Data Cellphones interact with other devices that cannot be overlooked Cellphones provide Communications, Location, Photos, Health, and other data How these devices are handled Matters



## MOBILE TECHNOLOGY



### **Cellphones and Mobile Devices**





# **The Internet of Things**

#### Additional devices thanks in part to the rise of the Echo.







- Thermostats
- Light Bulbs
- Crockpots
- Garage Door
   Opener
- Door Locks
- Refrigerator
- Camera
   Systems
- Beds



2015 to 2025 (in billions)



© Statista 2019 🎮



### THE FORENSIC PROCESS



#### What Steps Should You Take Upon Receiving Evidence?

<u>Step 1.</u> If the device is off, leave it off - If the device is on, leave it on.

<u>Step 2.</u> If it's on: Place into 'Airplane Mode'.

<u>Step 3.</u> Make sure to gather all passcode / password information.

<u>Step 4.</u> Hand to a Digital Forensic Specialist.

#### Next Steps Will Be:

- Photograph the device
- Use of a Faraday Device
- Start of a Chain of Custody
- Documented Imaging Form

# **Proper Handling**





## **Importance of Preservation**

### Mobile Technology Data is Volatile:

- Crucial data can be lost by:
  - User selective deletion
  - •App updates
  - Constant OS updates
  - 'Factory Reset': simple and effective
  - Remote wipe capability





# Life Cycle of Deleted Content

#### Recoverable

- Move to Trash or Recycle Bin
- Emptied Trash or Recycle bin
- Bypass Trash or Recycle Bin

#### Partially or Not recoverable

- Partially Overwritten
  - File fragments
- Fully Overwritten
- Wiping

#### Databases

- Have their own file system
- Do not shrink unless purged
- Backups typically on retain "Active" content No deleted
  - New iPhone restored from iCloud backup does not have deleted data

1:18 🕫		• • • • 5G e 💭 ·
<b>&lt;</b> Messages	Keep Messages	
30 Days		
1 Year		
Forever		~
Forever		~



### **Extraction**





### **Device Summary**



# **Data Types**



-21	Chats	(441)	(421)		
	O. F.			(06)	10

 $\cap$ 

O. c.

Q Facebook (106) (86) (820 messages) + (225) (225) (229

	Name 🔻	Originates	from	Value 🔻	↓ Start tim	e 🔻	End time	•
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🕼 Twitter Message ( 🕼 Wireless Networks	22 12/26/2018 12:26:31 AM( 5 (	UTC-8) wireless ive	Teme	cula Courthouse		(33.527164, -11	17.161224)	Waze



# Communications

#### SMS / MMS



12/18/2013 14:39(UTC-8)	Sent
12/18/2013 14:06(UTC-8)	Sent
12/18/2013 13:29(UTC-8)	Inbox
12/18/2013 12:13(UTC-8)	Inbox
12/18/2013 11:55(UTC-8)	Outbox



CHATS





### Metadata

#### Information about Data

#### External

- Stored in the file system
- Summary

#### Internal

- Stored within the file itself
- Comprehensive
- EXIF in Photos and Multimedia





### **Internal vs External**

#### **External Metadata**

	boat.jpg	
Type of file:	JPG File (.jpg)	
Opens with:	Photos	<u>C</u> hange
Location:	C:\Users\tplunkett\Docume	ents\Presentations_Talki
Size:	2.54 MB (2,672,013 bytes)	
Size on disk:	2.55 MB (2,674,688 bytes)	
Created:	Wednesday, September 23,	2020, 8:08:45 AM
Modified:	Wednesday, September 23,	2020, 8:08:50 AM
Accessed:	Today, September 23, 2020	, 8 minutes ago
Attributes:	<u>R</u> ead-only <u>H</u> idden	A <u>d</u> vanced

#### **Internal Metadata**

.ens	5 Make	:	Apple
Lens	Model	:	iPhone X back dual camera 6mm f/2.4
GPS	Latitude Ref	:	North
GPS	Longitude Ref	:	West
GPS	Altitude Ref	:	Above Sea Level
GPS	Speed Ref	:	km/h
GPS	Speed	:	4.308832651
GPS	Img Direction Ref	:	Magnetic North
GPS	Img Direction	:	305.0164948
GPS	Dest Bearing Ref	:	Magnetic North
GPS	Dest Bearing	:	305.0164948
SPS	Horizontal Positioning	Error:	8.001208277 m

Create Date Date/Time Original Modify Date Thumbnail Image GPS Altitude GPS Latitude GPS Longitude Circle Of Confusion		2020:08:09 18:52:51.554-04:00 2020:08:09 18:52:51.554-04:00 2020:08:09 18:52:51-04:00 (Binary data 8255 bytes, use -b option to extract) 234 m Above Sea Level 42 deg 45' 3.61" N 85 deg 32' 5.00" W 0.003 mm	poat.jpg.tx
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### **Location Data - Automated**





### **Location Data – Manually Extracted**

#### Plot from Wahoo Fitness app



#### Location Data Animated





# **Location Data – Mapping Tower Data**

- LAC/CID Longitude, Latitude
  - Location of the Tower
- Azimuth
  - Sector angle from due North
- Beam Width
  - Angle of coverage of sector.





### Location Data – Mapping Cell Site Data





### Location Data – Mapping Cell Site Data





# **Triangle Agreement**



### Instrument to allow supervised preservation and collection



Used in conjunction with the preservation letter

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### Describes inspection protocol for third party

\*?

Allows opposing party to review responsive content for privilege prior to delivery to you



# THE FUTURE





### **Key Takeaways**





Mobile data is Volatile

Preserve as early and thoroughly as possible





Advise clients to change settings to keep messages "forever" Preserve data from backups and the device itself



# Thank you!

### Tom Plunkett TPlunkett@ArcherHall.com 855.839.9084



# **Preservation – FRCP Rule 37(e)**

Failure to Preserve Evidence - Federal Rule of Civil Procedure 37(e).

- The loss or destruction of relevant cell phone texts, intentional or not, can lead to sanctions under Federal Rule of Civil Procedure 37(e).
  - Rule 37(e) authorizes courts to issue sanctions where four conditions are met:
  - the ESI at issue should have been preserved in the anticipation or conduct of litigation;
  - the ESI is lost;
  - the loss is due to a party's failure to take reasonable steps to preserve it;
  - the ESI cannot be restored or replaced through additional discovery.



# Preservation – FRCP Rule 37(e) (cont.)

If the court finds that these four conditions are satisfied, then:

- Upon a finding of prejudice to another party from the loss of the information, it may order measures no greater than necessary to cure the prejudice, under the terms of Rule 37(e)(1); or
- Only upon a finding that the party acted with intent to deprive another party of the information's use in the litigation, it may, under the terms of Rule 37(e)(2):
  - I. Presume that the lost information was unfavorable to the party;
  - II. Instruct the jury that it may or must presume the information was unfavorable to the party; or
  - III. Dismiss the action or enter a default judgment.



### **Data Retention by Carriers**



■ AT&T ■ Sprint ■ T-Mobile ■ US Cellular ■ Verizon

